



# Ask your IT professional if IT Ticket™ is right for you.

Generic Name: *Information Technology (IT) support ticket relief-acetylcholine citrate microzed enteric coated filled with oozing-gel.*

**IT Ticket™** is the latest prescription-strength treatment for common workplace technology frustrations.



## PRESCRIBING INFORMATION

### Indications and Usage

IT Ticket™ is indicated for the treatment of common workplace technology disorders, including but not limited to:

- Frozen Computer Syndrome (FCS)
- Technology-Induced Elevated Blood Pressure (TIEBP)
- Persistent Error Message Disorder (PEMD)
- “Have You Tried Restarting?” Deficiency
- Staring at the Monitor for Longer Than 10 Minutes
- Unexplained Keyboard Pounding
- Printer-Induced Emotional Distress

### Dosage and Administration

#### Recommended Dose

Take **one (1) IT Ticket™** immediately at the first sign of technological distress.

For best results:

- Restart the affected computer when appropriate.
- Complete the IT Ticket Form.
- Provide a detailed description of your symptoms.
- Attach screenshots or error messages whenever possible.
- Continue patient care while the DAS Health IT team prepares treatment.
- Fasting is not necessary; however, onset of action is not immediate.
- If an urgent issue, please see “**Important Safety Information**”

### Expected Clinical Benefits

Patients using IT Ticket™ have reported:

- Reduced frustration
- Faster diagnosis
- Improved productivity
- Happier printers
- An unexpected appreciation for the restart button
- Restored Outlook function
- Smiling IT technicians
- Spontaneous high-fiving

# Important Safety Information

## When to Contact IT Immediately

Contact the DAS Help Desk immediately at 813-606-4345 if you observe any of the following urgent technology conditions:

- A **blue screen lasts longer than 10 seconds**.
- Your computer **flatlines** and refuses to power on.
- Your laptop keyboard receives an **accidental coffee transfusion**.
- Your printer begins **expressing independent thoughts** just before a meeting.
- Pop-ups promise you’ve **won an iPhone** or claim Microsoft urgently needs your password.
- The device is exhibiting symptoms of **King-Baby Syndrome**.

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## Common Questions

### Q: Should IT Ticket™ be used before eating or after eating?

A: Before lunch is preferred. Why wait until after lunch to report that the printer has been judging you since 9:00 AM?

### Q: Can IT Ticket™ be crushed, split, or mixed with coffee?

A: No. But screenshots may be attached for faster absorption.

### Q: Should I restart before submitting a ticket?

A: If patient care is not affected and it is safe to do so, then yes, perform a restart. If the system comes back to life, congratulations — you have successfully administered Level 1 technology CPR.

### Q: Can I take two IT Tickets if the issue is especially persistent?

A: Please do not double-dose. One complete ticket with the right details is more effective than multiple tickets describing the same mysterious symptoms.

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## Warnings, Precautions, and Drug Interactions

Use IT Ticket™ promptly and include key symptom details to reduce diagnostic delays.

- Missing computer names, screenshots, or error messages may prolong treatment.
- Do not use with MAO inhibitors unless directed by a qualified physician—which should be obvious, since MAO inhibitors require a prescription from a doctor.
- For best outcomes, submit one complete IT Ticket™ with **a current and accurate** callback number.

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## Mechanism of Action

IT Ticket™ delivers therapeutic benefit by activating the **Structured Information Collection Pathway™** (SICP). Patients are guided through a series of fill-in-the-blank prompts that gather the symptoms, affected device, location, and error messages before treatment begins.

This proprietary process was inspired by the same concept behind the classic [Mad Libs®](#) books many of us grew up with (pre-2000); every blank contributes another piece of the story. This is old technology, now updated and integrated to produce a synergistic effect.

No reports of cytochrome P450 (CYP450) liver enzyme interactions.  
IT Ticket™ bypasses the liver entirely and is processed directly by IT.  
Drug elimination is through the Desktop Recycling Bin.

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# IT Ticket™

(Information Technology Ticket)  
IT Support Ticket Tablet

## PRESCRIPTION STRENGTH TECHNOLOGY RELIEF

Fast relief for your technology frustrations.

IT TICKET™

IT CLINIC AUTHORIZED PRESCRIPTION

REFILLS: UNLIMITED

FOR TECHNOLOGY USE ONLY  
Take as needed for irritated, moody, or frozen computers.

DAShealth®  
IT SERVICES FOR MNHC

IT Ticket is not a real medication. Side effects may include reduced frustration, increased productivity, and occasional spontaneous high fives.

Need help? Get support here:  
[dasmnhc.com/Support/](https://dasmnhc.com/Support/)

Refer a Patient

**Do you know someone in IT Ticket™ denial?** If you know a coworker who is experiencing symptoms of technology distress but has not submitted a ticket, they may be in denial that their computer needs help.

These are some of the telltale signs or behaviors of denial.

They insist: “Greg already knows about it.”

“I’ll tell him when I see him.”

“I sent him a Teams message.”

“I’ll wait until he walks by.”

**It's time to follow the prescription.**

For best results, begin a coordinated course of treatment before the condition becomes chronic or symptoms worsen.

Download the blank prescription from [IT TICKET™](#), sit with the user, help them complete the form, and submit the IT Ticket Form together. This creates a powerful synergistic effect: complete information, reduced denial, and help already on the way.

DAShealth®  
IT SERVICES FOR MNHC

## DAS-MNHC IT Clinic

Keeping Your Technology Healthy

IT CLINIC AUTHORIZED PRESCRIPTION

Patient: \_\_\_\_\_

Department: \_\_\_\_\_

Date: \_\_\_\_\_

TECHNOLOGY SYMPTOMS  
*Please check all that apply:*

☐ Password Amnesia

☐ Frozen Computer Syndrome

☐ Chronic Outlook Fatigue

☐ "It Worked Yesterday" Disorder

☐ Acute Computer Confusion (ACC)

☐ Persistent Error Message Disorder (PEMD)

☐ Keyboard Not Connected Disorder (KNCD)

IS YOUR COMPUTER MOODY, IRRITABLE, OR DOES IT FREEZE WHEN FRUSTRATED?

We can test for King-Baby Syndrome if needed. Please ask for this service when submitting your form!

IT Ticket™  
PRESCRIPTION STRENGTH TECHNOLOGY RELIEF

INDICATIONS:

For users experiencing:

☒ Password Amnesia

☒ Frozen Computer Syndrome

☒ Chronic Outlook Fatigue

☒ "It Worked Yesterday" Disorder

☒ Acute Computer Confusion (ACC)

☒ Persistent Error Message Disorder (PEMD)

☒ Keyboard Not Connected Disorder (KNCD)

DOSAGE:

Take one IT Support Ticket IMMEDIATELY.

MAY RELIEVE:

• Computer frustration

• Printer headaches

• Login anxiety

• Technology confusion

REFILLS: Unlimited

HOW IT WORKS:

Submit your IT Support Ticket.

We review and diagnose the issue.

We provide the right solution.

You get back to feeling productive!

Scan ME

IF THIS IS IMPORTANT  
Dial the DAS Help Desk at  
813-606-4345

SUBMIT YOUR IT SUPPORT TICKET TODAY:  
[dasmnhc.com/Support/](https://dasmnhc.com/Support/)

PRESCRIBING PROVIDER  
DAS-MNHC IT Clinic  
*Physician Signature* \_\_\_\_\_

DATE PRESCRIBED  
\_\_\_\_/\_\_\_\_/\_\_\_\_

DO NOT USE WITH MAO INHIBITORS.  
THANK YOU FOR LETTING US  
HELP KEEP YOUR TECHNOLOGY  
HEALTHY!

OFFICIAL DAS-MNHC IT CLINIC PRESCRIPTION

IT Ticket™ Prescription Benefit Card

As an MNHC employee, your benefits include an IT Ticket™ Prescription Benefit Card with a \$0 copay, no prior authorization, and unlimited refills.



# IT Ticket™

Keeping Your Technology Healthy™

## PRESCRIPTION BENEFIT CARD

Dispensed by the  
DAS-MNHC IT Clinic





Technology. People. Solutions.



### MEMBER INFORMATION

|                      |                     |
|----------------------|---------------------|
| Member ID:           | IT-TICKET           |
| Eligible Member:     | MNHC Employee       |
| Group #:             | DAS-MNHC            |
| Plan:                | IT Support Services |
| Copay:               | \$0.00              |
| Prior Authorization: | Not Required        |
| Refills:             | Unlimited           |
| Expires:             | Never               |



### MEMBER BENEFITS

- ✓ \$0 Copay
- ✓ No Prior Authorization Required
- ✓ Unlimited Refills
- ✓ No Appointment Necessary
- ✓ Immediate Coverage Upon Submission
- ✓ Valid at All MNHC Locations

### HOW TO USE

Take one (1) IT Ticket™ at the first sign of technology-related symptoms.



1 Scan the QR Code or visit [dasmnhc.com/Support/](https://dasmnhc.com/Support/)



2 Complete the IT Ticket™ Request Form



3 Enter your computer name.



4 Describe your issue in detail.



5 Attach screenshots or error messages, if available.



6 Provide your callback phone number.



7 Click Submit.



### MEMBER SERVICES

DAS Help Desk  
813-606-4345 | [Support@dasmnhc.com](mailto:Support@dasmnhc.com) | [dasmnhc.com/Support/](https://dasmnhc.com/Support/)



### IMPORTANT INFORMATION

IT Ticket™ Member Card is not a real insurance or prescription benefit. This card is intended solely as a humorous reminder to use the IT Ticket™ Request Form when requesting technical assistance.



### SCAN TO SUBMIT AN IT TICKET™



Scan ME



Quick access to the IT Ticket™ Request Form

Not valid for hallway consultations, sticky notes, verbal requests, Teams chats, or "while you're here..." support requests. | Better Tickets. Better Support. Better Technology.™

Want your photo on your Rx Benefit Card?

We'd love to print your photo directly onto your IT Ticket™ Prescription Benefit Card...  
...but our budget only covered coffee and Mountain Dew.

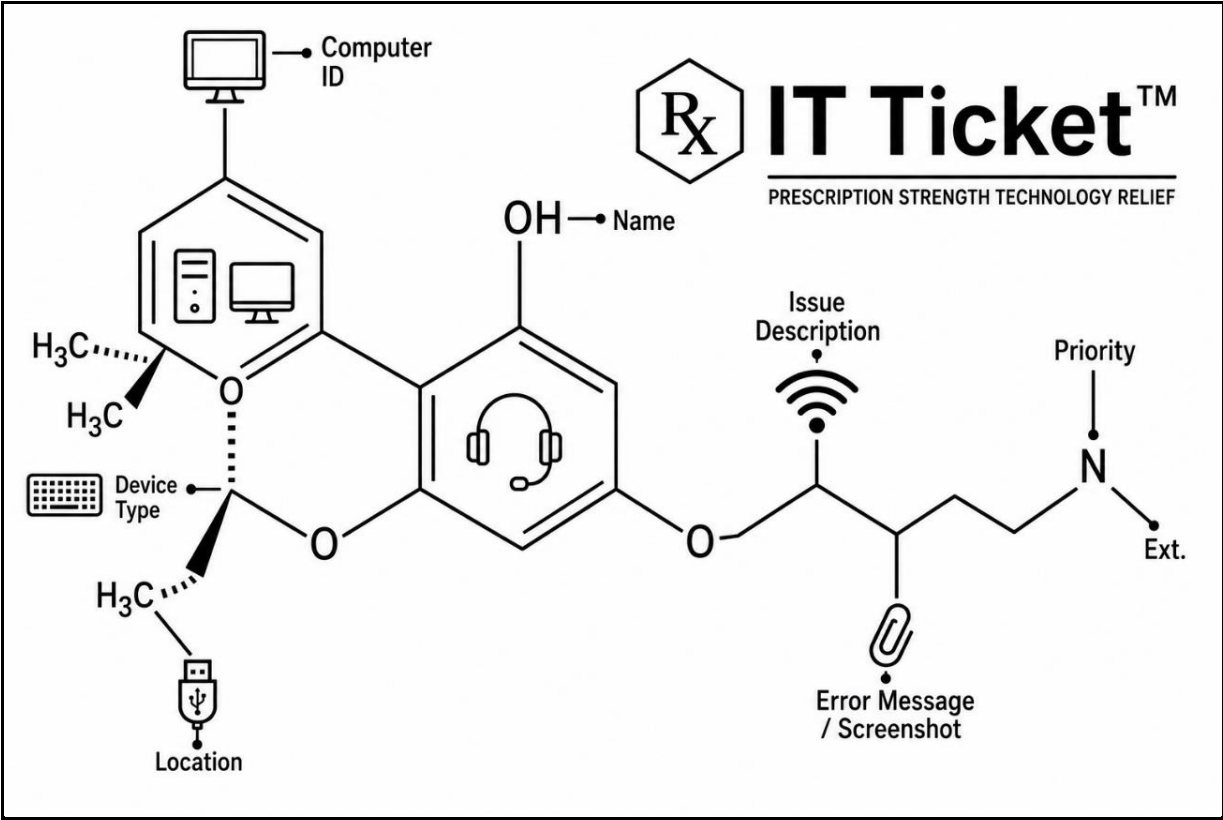
- Find a picture of yourself.
- Print it.
- Cut it out with scissors.
- Use one glue stick — tape is OK.
- Attach to your card.
- Your personalized IT Ticket™ Rx Benefit Card is now officially FDA-ish-approved.

Billing Information – ITD-10-CM Codes

For administrative use only. Codes are fictional, medically unnecessary, and may not be accepted by insurance, payroll, or anyone with a clipboard.

| Condition                                  | ITD-10-CM Code |
|--------------------------------------------|----------------|
| Password Amnesia                           | L84.0PW        |
| Frozen Computer Syndrome                   | S27.1FR        |
| Chronic Outlook Fatigue                    | E63.2OL        |
| “It Worked Yesterday” Disorder             | M91.7YW        |
| Technology-Induced Elevated Blood Pressure | T52.4BP        |
| Persistent Error Message Disorder (PEMD)   | R78.3EM        |
| Acute Computer Confusion (ACC)             | C44.8CC        |
| Acute Blue Screen Syndrome                 | S09.0BS        |
| Complete Workstation Failure               | W95.6WF        |
| Laptop Keyboard Coffee Exposure            | H31.2KC        |
| Printer Arrest                             | P88.4LP        |
| Printer Speaking in Ancient Hieroglyphics  | P46.7HG        |
| King-Baby Syndrome – Symptoms              | F4KE.45        |

**Note:** Submission of these codes may result in laughter, confusion, or a request to reboot before resubmitting.



**Contraindication: Failure to Follow the Label**

**Contraindicated:** IT Ticket™ may not be effective if the user does not read the signs, posters, QR codes, prescription pads, cards, or other highly visible instructions provided for obtaining IT support.

**Clinical studies have shown that IT Ticket™ works best when the directions are followed, and the ticket is actually submitted.**

This email contains printable advertisements. **Print it. Post it. Scan it. Point to it. Hand it to someone.** Keep one near your computer. With so many options, there is officially no shortage of ways to ask for IT help.

**Final Reminder**

IT Ticket™ is a fictional prescription created to encourage timely IT support requests.  
**The only active ingredient is submitting a complete IT Ticket.**

**Submit Your IT Ticket**

<https://dasmnhc.com/Support/>

Thank you,  
**DAS Health IT**

**Prescribed by**  
**DAS-MNHC IT Clinic**

*“Keeping Your Technology Healthy”*

**Refills:** Unlimited  
**Prior Authorization:** Not Required  
**Copay:** \$0



**IT techs trained in CPR:** Computer Problem Recovery. If your workstation shows no meaningful signs of life, remain calm, submit the ticket, and allow DAS Health IT to begin treatment.

**Medical Disclaimer**

IT Ticket™ is not a real medication. This satirical campaign is intended to encourage timely submission of IT support requests. IT Ticket™ contains no active pharmaceutical ingredients but has been shown to improve technician response by ensuring complete information is received.

[DASMNHC.COM – All Your Answers](#)

[Submit a DAS Ticket](#)

[How to Restart Your Computer](#)

[How to Find Your Computer ID](#)

[New IT Interactive Quick Start Guide – For New or Seasoned Employees](#)

Is your PC running on fumes?

# FREE PC TUNE-UP

Slow Computer?

Slow Startup?

Programs Freezing?

Windows Updates

Driver Updates

Performance Check

**DAS HEALTH**

★ **REDEEM TODAY!** ★

Submit a DAS ticket

★ No appointment required. Submit a DAS ticket to redeem. ★

KEEP THIS  
★  
STUB  
**FREE**  
PC TUNE-UP  
★★★★★★★★

Redeem at:

[dasmnhc.com/Support/](#)

**DAS HEALTH**